

Snead State Community College

in partnership with

University of Alabama

Root Cause Analysis/Problem Solving

An introduction to problem solving tools and a formal method for determining the root cause of a problem. This one-day workshop will provide a chance to practice techniques that will enable you to develop and implement permanent solutions to persistent problems. You'll dig down and discover causes of problems, not symptoms. The class addresses the systematic way of troubleshooting a problem with techniques and tools that work for both individuals and teams. This workshop will provide individual exercises as well as group "hands-on" simulation throughout the day.

- * Learn a formal approach to problem-solving
- * Understand the "5-Why" technique, the positives and pitfall, and the best way to use it to find the root cause
- * Learn basic root cause techniques such as fishbone diagrams, check-sheets and pareto analysis
- * Understand and implement error/mistake-proofing techniques
- * Gain teamwork skills by working on solving class exercises
- * Prevent recurrences of problems by standardizing solutions
- * Understand how root cause analysis is integrated into Corrective and Preventive Action
- * Using A3s to communicate the problem and the teamwork involved in solving the problem

Thursday, May 23, 2019, 8:00am - 5:00pm

Registration Deadline: May 9, 2019

\$295.00 per person



Culverhouse
College of Business
Alabama Productivity Center

Automotive Core Tools Overview

An overview of the five automotive core tools. This one-day workshop provides a practical, effective approach to understanding the automotive core tools.

- * Introduction of APQP(Control Plan), FMEA, and PPAP
- * Introduction of MSA and SPC
- * How to perform an internal audit of the various core tools

Tuesday, June 4, 2019, 8:00am - 5:00pm

Registration Deadline: May 21, 2019

\$295.00 per person

Register Here: www.snead.edu/tbiregistration

For more information, contact the Workforce Development Office:
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